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DOWNTOWN MIAMI

Ultra Music Festival, Miami sued over withholding ticket holders' refunds

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The promoters behind Ultra Music Festival and the city of Miami were sued Wednesday over allegations that ticket holders who bought tickets for the 2020 festival, which was canceled due to the pandemic, were deceived about getting refunds.

The lawsuit, filed Wednesday in the 11th Judicial Circuit in Miami-Dade County, contends that Event Entertainment Group, the company behind Ultra, promised ticket holders who bought tickets for the March 20-22, 2020, festival — right when the pandemic was hitting Florida — that in lieu of a refund, their tickets could be transferred to the 2021 or 2022 versions of the festival.

In January, Ultra said it was canceling its 2021 festival and was rescheduling it to 2022.

<https://www.miamiherald.com/news/local/community/miami-dade/downtown-miami/article250347356.html>